



Standard Area 2.0

Professional Responsibility and Accountability

2.2 Privacy and Confidentiality

Standard

A **registrant** of RCASLPNB engages in practices and maintains an environment that protects the privacy and **confidentiality** of **patient or client** information in all contexts of service delivery, in compliance with all relevant provincial legislation.

Indicators

To demonstrate this standard, the registrant will:

- a) Comply with all relevant privacy legislation.
- b) Access information and **records** only as required for the provision of **professional services**.
- c) Minimize risks to patient or client information, privacy and confidentiality during record transfers between locations or mediums.
- d) Abide by relevant legislation that details how and when to report privacy breaches.

Expected Outcome

Patients and clients can expect that their rights to privacy and confidentiality are maintained in compliance with all relevant provincial legislation.

Confidential/confidentiality implies a trust relationship between the person supplying personal information (including health information) and the individual or organization collecting it. The relationship is built on the assurance that the information will only be used by or disclosed to authorized persons or to others with the individual's permission. Protecting the confidentiality of personal information and personal health information implies that individually identifying information is concealed from all but authorized parties.

Patient or client-centered approach/services refer to a partnership between service providers and the patient or client where the patient or client retains control over their care and is provided access to the knowledge and skills of team members to arrive at a realistic team shared plan of care and access to the resources to achieve the plan.

Professional services refer to any service that falls within the practice of a regulated profession; for the professions of audiology and speech-language pathology, these are as outlined in the *Audiology and Speech-Language Pathology Act*.

Record refers to the entire collection of a patients' or clients' information over time, regardless of the format or how it is documented, recorded, or stored.

Registrant means an audiologist or a speech-language pathologist and any person whose name is entered in the temporary register or in any of the rosters established and maintained under the *Audiology and Speech-Language Pathology Act*, the bylaws and rules.